Hubbell Industrial Controls, Inc.

# Field Service Rates and Terms

**1000A**

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## JOBSITE RATES:

***(Continental U.S. only. Consult factory for Hawaii, Alaska and other international service charges.)***

**Hourly Rate:**

$155.00/hour up to 8 hours any day Monday through Friday 8:00 AM to 6:00 PM

$230.00/hour all time in excess of 8 hours Monday through Friday and Saturdays 7:00 AM to 6:00 PM

$295.00/hour Sundays and Hubbell paid holidays

**Minimum Charge:**

$625.00 Monday through Friday

$900.00 Saturday

$1,200.00 Sundays and Hubbell paid holidays

**Travel Charge:**

$105.00/hour

**Mileage Rate:**

$ .85/mile

## SCHEDULED START-UP, PREVENTIVE MAINTENANCE AND INSPECTION SERVICE

Scheduled Start-up, Preventative Maintenance, and Inspection service will be performed at the rates detailed above. Minimum one-week notice required.

## EMERGENCY 24 HOUR SERVICE

Emergency 24 hour service (i.e. serviceman is required on site immediately) will be performed at the above rates x 1.5.

## EXPENSES

All expenses such as airfare, car rental, lodging, meals, etc. will be charged to the customer at actual costs for all service trips, including warranty.

## PURCHASE ORDER

A purchase order is required prior to the dispatching of the service engineer.

## ASSISTANCE

If needed, assistance by the customer and/or the customer's representative shall be provided at no cost to Hubbell. In general this assistance is limited to operating remotely located controls or pilot devices.

## WARRANTY SERVICE TRIPS:

All travel time associated with a warranty service call will be billed at the listed rates. All expenses for a warranty service call will be billed at actual cost. Time spent at the job site for a warranty repair will be at no charge. Non-warranty related service performed in conjunction with warranty service and/or delays as a result of inaccessibility to the equipment will be billed at the above rates.

Hubbell Industrial Controls Inc. provides no warranties either expressed or implied in conjunction with a service call.

## PARTS

Parts and materials supplied in connection with Field Service work will be priced in accordance with Hubbell Industrial Controls Inc. published pricing and conditions of sales per Bulletin 1000.

## TECHNICAL SEMINARS/TRAINING

Standard technical seminars and/or product training performed in the customer's plant shall be invoiced at the field service rates. Material for each seminar will cost $50.00 per person. Consult factory if Special or non-standard seminars are required.

## MAXIMUM WORK AND TRAVEL HOURS

1. The maximum on site time and/or travel time shall not exceed 12 hours in a 24 hour period.
2. A 1/2 hour break period is required for every four hours worked.
3. In addition to the above, each employee must have a minimum of 12 hours for rest away from the site for every 24 hour period.
4. If around-the-clock services is required, two or more Field Service Personnel will be assigned to the project.

## PAYMENT TERMS

Net 30 days subject to approved credit.

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